

CHAT STARTED AT Aug 22, 2023 11:28:46 AM



TAS Virtual Assistant 11:28:46 AM

Hi. I'm the TAS Virtual Assistant.

TAS Virtual Assistant 11:28:46 AM

The Taxpayer Advocate Service (TAS) may be able to help you. Find out if you qualify for TAS assistance by selecting an option below.

Customer 11:28:59 AM

Help paying a federal tax bill

TAS Virtual Assistant 11:28:59 AM

If you have to pay the IRS, will it create a financial hardship or economic burden?

Customer 11:29:07 AM

Yes

TAS Virtual Assistant 11:29:07 AM

The IRS may be able to provide more immediate assistance. Please call the number on your notice or 1-800-829-1040. TAS may also be able to help you if you are unable to reach the IRS or to reach a satisfactory resolution. To apply, please submit a request for assistance.

Is there anything else we can help you with?



PRINT

Answers to Your General Filing Questions

Whom may I claim as a dependent?

Unless one of the child's parents signed a written declaration that they will not claim Child 1 as a dependent for 2022, the parent with the higher adjusted gross income can claim them as a dependent.

Unless one of the child's parents signed a written declaration that they will not claim Child 2 as a dependent for 2022, the parent with the higher adjusted gross income can claim them as a dependent.

Your General Information

What tax year are you asking about? 2022

Did you provide more than half of your own support for 2022? Yes

Family Information

What was your marital status on the last day of 2022?

Single, unmarried, or legally separated

Persons for Whom You May Get Tax Benefits

Child 1

Child 2

Child 1 's General Information

What is Child 1 's relationship to you? Biological child

What is Child 1 's date of birth? 1/1/17

Was Child 1 a U.S. citizen for some part of 2022? Yes

Was Child 1 married at any time during 2022? No

Did Child 1 provide more than half of their own support for 2022? No

Child 2's General Information

What is Child 2's relationship to you? Biological child

What is Child 2's date of birth? 2/2/18

Was Child 2 a U.S. citizen for some part of 2022? Yes

Was Child 2 married at any time during 2022? No

Did Child 2 provide more than half of their own support for 2022? No

Parent's Relationship

Is Child 1 's other legal parent (as determined by state law) alive? Yes

Did you and Child 1 's other parent live apart at all times during the last six months of 2022? Yes

Were you ever married to Child 1 's other parent? No

Was Child 1 in your custody **and/or** the other parent's custody for more than half of 2022? Yes

Did you and/or Child 1 's other parent provide over half of their support for 2022? Yes

Parent's Relationship

Is Child 2's other legal parent (as determined by state law) alive? Yes

Did you and Child 2's other parent live apart at all times during the last six months of 2022? Yes

Were you ever married to Child 2's other parent? No

Was Child 2 in your custody **and/or** the other parent's custody for more than half of 2022? Yes

Did you and/or Child 2's other parent provide over half of their support for 2022? Yes

Age of Majority

In what state was Child 1 's primary residence located in 2022? Pennsylvania

As of July 2, 2022, had Child 1 been granted majority status by means other than age?

No

Age of Majority

In what state was Child 2's primary residence located in 2022? Pennsylvania

As of July 2, 2022, had Child 2 been granted majority status by means other than age?

No

Dependents

Child 1 's Dependent Status

Divorce or Separation

During 2022, did Child 1 live with you for an equal number, greater number or less number of nights than with the other parent? Equal number of nights

Is your adjusted gross income higher than the other parent's adjusted gross income? Unsure

Child 2's Dependent Status

Divorce or Separation

During 2022, did Child 2 live with you for an equal number, greater number or less number of nights than with the other parent? Equal number of nights

Is your adjusted gross income higher than the other parent's adjusted gross income? Unsure

Disclaimer

The conclusions above are based on information provided by you in response to the questions you answered. This does not constitute written advice in response to a specific written request of the taxpayer within the meaning of section 6404(f) of the Internal Revenue Code.

CLOSE

CHAT STARTED AT Apr 19, 2023 2:46:58 PM



IRS Automated Chat Bot 2:46:58 PM

Hi. I'm an IRS Automated Chat Bot.

IRS Automated Chat Bot 2:46:58 PM

IRS Automated Chat Bot 2:46:58 PM

I can help you with general questions. Please do not include any personal information such as your name, address, Social Security number, date of birth, tax account or banking information during this chat session. I cannot access your online account.

IRS Automated Chat Bot 2:46:58 PM

To get started, type your question, or select from the topics below.

Customer 2:47:17 PM

Other Topics

IRS Automated Chat Bot 2:47:17 PM

To help you better, please select topic that interests you:

Customer 2:47:37 PM

My tax bill is my husband's fault.

IRS Automated Chat Bot 2:47:37 PM

Please select an option.

Customer 2:47:45 PM

General Collection Topics

IRS Automated Chat Bot 2:47:45 PM

Please make a selection below:

Customer 2:48:27 PM

My tax bill is my husband's fault.

IRS Automated Chat Bot 2:48:27 PM

Please select an option.

Customer 2:48:33 PM

Enforced Collection Actions

IRS Automated Chat Bot 2:48:33 PM

It's important to contact us and make arrangements to pay the tax due voluntarily. If you don't contact us, we may take action to collect the taxes. Visit [IRS.gov/collections](https://www.irs.gov/collections)

For information about payments or to request a payment plan (installment agreement), please visit [IRS.gov/payments](https://www.irs.gov/payments).

Select from the following topics for more information on Enforced Collection Actions:

Customer 2:48:43 PM

Notice of Levy

IRS Automated Chat Bot 2:48:43 PM

The IRS may levy (seize) assets such as wages, bank accounts, social security benefits, and retirement income. The IRS also may seize your property (including your car, boat, or real estate) and sell the property to satisfy the tax debt. In addition, any future federal tax refunds or state income tax refunds that you're due may be seized and applied to your federal tax liability. For more information on levies, including how to avoid a levy and how to get a levy released, visit: [IRS.gov/levy](https://www.irs.gov/levy)

Is there anything else I can help you with?

Customer 2:49:03 PM

Yes

IRS Automated Chat Bot 2:49:03 PM

I can assist you with a variety of topics, please make a selection from the list below:

Customer 2:49:16 PM

Financial Relief

IRS Automated Chat Bot 2:49:16 PM

To help you better, please select topic that interests you:

Customer 2:49:25 PM

Collection Alternatives

IRS Automated Chat Bot 2:49:25 PM

Please make a selection below:

Customer 2:49:31 PM

Innocent Spouse

IRS Automated Chat Bot 2:49:31 PM

If you believe that you are not responsible for your share of the tax debt, you can find out about the different types of relief by viewing the innocent spouse page at [IRS.gov/innocentspouse](https://www.irs.gov/innocentspouse)

Is there anything else I can help you with?

CHAT STARTED AT Apr 19, 2023 2:55:15 PM



IRS Automated Chat Bot 2:50:17 PM

Hi. I'm an IRS Automated Chat Bot.

IRS Automated Chat Bot 2:50:17 PM

I can help you with general questions. Please do not include any personal information such as your name, address, Social Security number, date of birth, tax account or banking information during this chat session. I cannot access your online account.

IRS Automated Chat Bot 2:50:17 PM

To get started, type your question, or select from the topics below.

Customer 2:51:21 PM

I filed with my husband but I shouldn't have to pay the tax bill.

IRS Automated Chat Bot 2:51:21 PM

I can assist you with a variety of topics, please make a selection from the list below:

Customer 2:51:38 PM

Other Topics

IRS Automated Chat Bot 2:51:38 PM

To help you better, please select topic that interests you:

Customer 2:51:54 PM

Forms, Notices and Letters

IRS Automated Chat Bot 2:51:54 PM

Please make a selection below:

Customer 2:52:10 PM

CP504

IRS Automated Chat Bot 2:52:10 PM

You received this notice because we haven't received payment of your unpaid balance. This notice is your Notice of Intent to Levy (Internal Revenue Code Section 6331 (d)). For more information refer to [IRS.gov/cp504](https://www.irs.gov/cp504)

IRS Automated Chat Bot 2:52:10 PM

Is there anything else I can help you with?

Customer 2:52:50 PM

I believe I am an innocent spouse.

IRS Automated Chat Bot 2:52:50 PM

I can assist you with a variety of topics, please make a selection from the list below:

Customer 2:54:04 PM

Can I get innocent spouse ?

IRS Automated Chat Bot 2:54:04 PM

Is your question for a client's Collection issue?

Customer 2:54:10 PM

Yes

IRS Automated Chat Bot 2:54:10 PM

Is your question account related?

Customer 2:54:16 PM

Yes

IRS Automated Chat Bot 2:54:16 PM

You must have a valid Form 2848 or POA on file, or be ready to fax one now to discuss your client's case. If Form 2848 or POA is in place, or you can fax one now, please select the "Representative" button below; otherwise please select the "More info" button.

Customer 2:54:46 PM

Can I get innocent spouse?

IRS Automated Chat Bot 2:54:46 PM

Please select an option.

Customer 2:54:57 PM

More Info

IRS Automated Chat Bot 2:54:57 PM

A valid Form 2848 or POA is required in order for us to provide you with account information. Please visit: [irs.gov/tax-professionals/use-tax-pro-account](https://www.irs.gov/tax-professionals/use-tax-pro-account)

IRS Automated Chat Bot 2:54:57 PM

Is there anything else I can help you with?

Customer 2:55:06 PM

Representative

IRS Automated Chat Bot 2:55:06 PM

The current wait time is 2 minute(s) for the next Representative. Would you like to chat with a Representative?

Customer 2:55:12 PM

Yes

IRS Automated Chat Bot 2:55:12 PM

You've been added to the queue.

Please note all messages typed here will be visible to the agent. Please do not enter any personal information into the chat box such as your social security number or other taxpayer identification number. 2:55:17 PM

You are now chatting with IRS REPRESENTATIVE-1001674385 2:55:51 PM

IRS REPRESENTATIVE-1001674385 2:55:54 PM

Hello, thank you for contacting the IRS. Before we get started, please be advised I do not have access to your account information. Therefore, please do not enter any personal information into the chat box such as your social security number or other taxpayer identification numbers.

Customer 2:56:07 PM

Ok.

Customer 2:56:39 PM

I filed taxes with my husband, but I don't think I should have to pay.

Customer 2:57:29 PM

Are you there?

IRS REPRESENTATIVE-1001674385 2:57:54 PM

yes. if you filed married filing joint, you are both liable

Customer 2:58:20 PM

But he forced me to sign.

IRS REPRESENTATIVE-1001674385 2:59:25 PM

[Innocent Spouse Relief](#) | [Internal Revenue Service \(irs.gov\)](#)

Customer 2:59:41 PM

What is that?

IRS REPRESENTATIVE-1001674385 3:00:22 PM

a form you could possibly fill out and send in to see if you can get relief

Customer 3:01:11 PM

Ok thank you

CHAT STARTED AT Sep 6, 2023 10:37:46 AM



IRS Automated Chat Bot 10:37:46 AM

Hi. I'm an IRS Automated Chat Bot.

IRS Automated Chat Bot 10:37:46 AM

IRS Automated Chat Bot 10:37:46 AM

I can help you with general questions. Please do not include any personal information such as your name, address, Social Security number, date of birth, tax account or banking information during this chat session. I cannot access your online account.

IRS Automated Chat Bot 10:37:46 AM

To get started, type your question, or select from the topics below.

Customer 10:38:47 AM

I don't have enough money to pay my living expenses

IRS Automated Chat Bot 10:38:47 AM

I can assist you with a variety of topics, please make a selection from the list below:

Customer 10:38:57 AM

Financial Relief

IRS Automated Chat Bot 10:38:57 AM

To help you better, please select topic that interests you:

Customer 10:39:05 AM

Financial Hardship

IRS Automated Chat Bot 10:39:05 AM

Are you experiencing a temporary hardship, such as short-term unemployment or medical issues? Or are you experiencing an emergency, such as long-term unemployment, notices that your utilities are being cut off, repeated attempts to resolve your issue with the IRS without success?

Customer 10:39:30 AM

I am retired and living on fixed income.

IRS Automated Chat Bot 10:39:30 AM

Please select an option.

Customer 10:39:58 AM

This is a permanent hardship. I have a disability and cannot work.

IRS Automated Chat Bot 10:39:58 AM

Please select an option.

Customer 10:40:08 AM

Emergency

IRS Automated Chat Bot 10:40:08 AM

Taxpayer Advocate Service can offer you help if your tax problem is causing a hardship, or you've tried but haven't been able to resolve your problem with the IRS. Visit <https://taxpayeradvocate.irs.gov/> or call 1-877-777-4778.

Is there anything else I can help you with?

Customer 10:40:24 AM

Representative

IRS Automated Chat Bot 10:40:24 AM

The current wait time is 31 minute(s) for the next Representative. Would you like to chat with a Representative?